Home'Bank

Solving problems of forced upgrades in the offline Services of Home'Bank

Description

The Home'Bank system can ask you to do an update of the Offline version of Home'Bank.
If you encounter a problem during the automatic update of the Home'Bank, these simple steps will help you to solve it.

Upgrade Home'Bank

First of all, close the Home'Bank application.

For Windows Xp (windows vista/ 7/ 8 see below)

Once the Home'Bank is closed go to the start menu of Windows and click on "my computer":
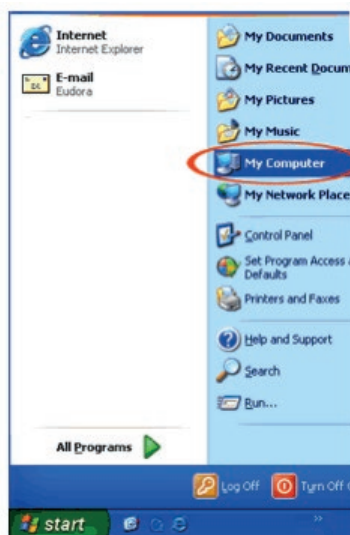
Start menu / My computer

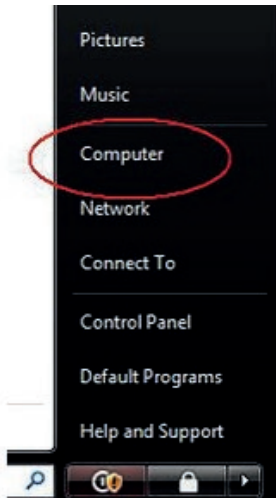Once this folder is open, proceed to the local Hard Disk (C):

Double click on the C-drive and go to:
C:\program files\ING\off-line

For Windows Vista or Windows 7

Once the Home'Bank is closed go to the start menu of Windows and click on "computer":
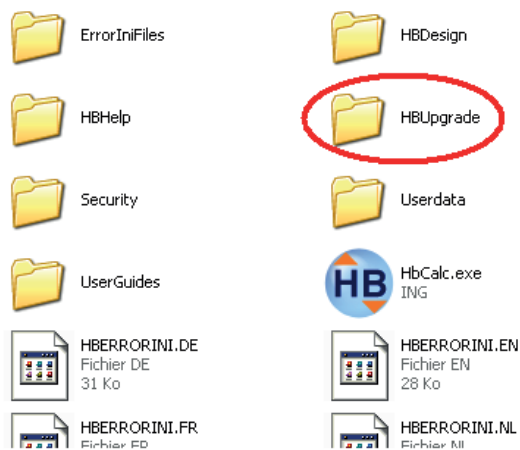

Once this folder is open, proceed to the local Hard Disk (C):

Double click on the C-drive and go to
C:\users\public\public documents\ING\offline

Here you will see a folder called HBUpgrade.

You need to delete this folder.

Once this folder is deleted, click here to download the program and to follow the installation until the end. Once the program is installed, perform a tasklist.

After this you will have access again to Home'Bank.